



Optimizing Remote Workforce Connectivity:

Rewaa's Experience with PureDome

Rewaa secured and optimized global access for their remote team with PureDome's solutions, ensuring compliance and boosting cybersecurity across multiple regions.

About Rewaa:

Founded in 2018, Rewaa aims to be the retailer's integrated technical partner, providing comprehensive solutions for business management. Serving over 5,000 retailers in the Kingdom of Saudi Arabia, Rewaa offers a platform that automates inventory and sales management, accounting, discount and promotions management, and online store integration, helping retailers save time, reduce staff numbers, and minimize human errors.

Challenge

Rewaa faced significant challenges in establishing secure and optimized connectivity for their remote team members, who needed to access the company's resources in the Kingdom of Saudi Arabia (KSA). Ensuring compliance with KSA's specific legal and operational requirements was critical. Additionally, providing high-speed, reliable connections for remote employees working from various locations, including Pakistan and Germany, posed a considerable challenge. Rewaa needed to implement advanced security measures to protect sensitive company data and maintain operational integrity, all while ensuring seamless workflow and operational efficiency.

Key Results

Team members expansion

45% ↑

The Need for Secure, Compliant, and Optimized Connectivity for a Remote Workforce

Rewaa required a comprehensive cybersecurity solution to address several critical needs:

Secure Remote Connections

Establishing secure connections for remote team members located in Pakistan, Germany, and other regions to the company's headquarters in KSA was paramount. The solution needed to ensure encrypted and reliable access to company resources, protecting sensitive data from potential cyber threats.

Compliance with KSA Regulations

Adherence to the specific legal and operational requirements in KSA was crucial. The solution had to be fully compliant with local regulations to avoid legal issues and ensure the integrity of Rewaa's operations within the region.

Optimized Network Performance

To maintain seamless workflow and communication, Rewaa needed high-speed and reliable connections. The solution had to optimize network performance to support the demanding needs of their remote workforce, ensuring minimal downtime and efficient operations.

Advanced Security Features

Enhancing overall security was a top priority. Implementing Single Sign-On (SSO) and Two-Factor Authentication (2FA) was essential to provide robust authentication mechanisms. Additionally, device-level restrictions were necessary to ensure that only compliant devices could access the network, further protecting sensitive data and maintaining a secure working environment.

Why PureDome?

Rewaa selected PureDome as its cybersecurity solution provider due to its comprehensive ability to meet their specific requirements. PureDome offered seamless integration with Google Workspace for Single Sign-On (SSO), enhancing access control and user management. The support for Two-Factor Authentication (2FA) provided an additional layer of security, ensuring only authorized users could access the network. PureDome's device-level restrictions ensured that only compliant devices could connect, further securing Rewaa's data. Additionally, PureDome's custom gateway offerings provided tailored solutions that met Rewaa's needs for optimized speed and reliable connectivity. These features, combined with PureDome's ease of use and excellent support, made it the ideal choice for addressing Rewaa's unique challenges.

The Implementation Journey

Rewaa began its journey with PureDome by initiating a Proof of Concept (POC) to assess how well our solution met their needs. The implementation process included extensive support and a streamlined onboarding, allowing Rewaa's remote workforce to quickly adopt and benefit from the new system.

A custom gateway solution was deployed in KSA to ensure secure access to company resources for remote team members. Throughout the implementation, dedicated support was provided to address and resolve issues while guiding Rewaa's team. This proactive approach ensured Rewaa achieved secure, compliant, and optimized connectivity for its remote workforce, significantly enhancing its cybersecurity posture and operational efficiency.

Book a demo to learn more, or get started for free today.